CAMSA

Helping CA Institutions Realize the Benefits of the Microsoft Enrollment for Education Solutions
March 1st, 2012

An Open Letter to California K12 Organizations:

At Microsoft we believe that an excellent education is a basic right and a social imperative. It prepares learners with the skills and competencies they require to become successful and productive citizens.

We recognize the unprecedented budget cuts that have taken place in California in recent years and the financial burden this has placed on institutions. These come at a time of increased public pressure and scrutiny with their expectations of preparing the next generation. In response and recognition to these growing demands and pressures, Microsoft has formed a strategic alliance with the California Educational Technology Professionals Association (CETPA), the trusted advisor for California Education Technologists for more than 50 years.

The alliance between CETPA and Microsoft was jointly designed to provide greater access to the software, services, and support you need to create world class institutions of learning. CETPA negotiated on behalf of all California K12 organizations (public and private) to receive the best academic pricing available from Microsoft. This historic pricing is now available through the CAMSA statewide purchasing program with districts such as Hacienda La Puente USD saving 70% in year over year costs on Microsoft licensing. According to their IT Director, Thomas Tan, “CAMSA was a blessing to us. This licensing agreement has helped us in the four ways you measure value – Time, Cost, Quality, and Quantity”

Looking ahead, CETPA and Microsoft are in ongoing conversations to identify key challenges facing California K12 education and co-develop strategies to address these both in the short and long term future. We look forward to a continuing our long standing commitment to education through our work with CETPA helping all California K12 organizations realize their full potential.

Sincerely,

Kristin Rhodes
General Manager Public Sector – Western US Education
Microsoft Corporation

Microsoft Corporation is an equal opportunity employer.
Overview of CAMSA for CA K12 Organizations

Introduction

One of the benefits of the Microsoft | CETPA Strategic Alliance is access to a new statewide licensing program, CAMSA, which provides California K12 organizations the lowest academic price point available from Microsoft. CAMSA was designed to provide easier and more affordable access to the latest learning technologies, you need to give your students a relevant, contemporary learning experience, and make your district more efficient and productive.

CA K12 PRIMARY INITIATIVES

- Improve student outcomes and teacher effectiveness.
- Create a connected learning community by providing access to secure and manageable email, unified communications, audio and video conferencing solutions.
- Provide value added services, tools, and solutions making all participants more productive and efficient in a cost effective manner.

SUPPORTING IT PRIORITIES

- Extend learning beyond the walls of the classroom
- Enable a collaborative and connected learning environment, including simple online collaboration
- Maintain policies and best practices to ensure that your IT infrastructure is dependable, easy-to-manage, secure and compliant
- Provide integrated performance management and reporting

OUR RECOMMENDATION

To deliver on this vision, we propose a strategic investment in the new Enrollment for Education Solutions (EES) licensing program available through CAMSA.

Microsoft and CETPA are committed to helping you create a smarter, more effective learning community. The Enrollment for Education Solutions (EES), is a new volume licensing program from Microsoft that is simple, smart, and affordable—making it easier to give your students a relevant, contemporary learning experience, and make your district more efficient and productive.

The Enrollment for Education Solutions provides:

- A simple cost-effective licensing program designed for school districts of all sizes.
- A single, annual subscription agreement that is affordable and easy to manage.
- Upgrade and downgrade rights that allow the entire district to be on the same versions of mission-critical software.
- Ability to add the latest Microsoft software (i.e. Viso, Project) in quantities as small as 1 so you can manage all of your Microsoft software under a single licensing agreement.
CAMSA: Overview

As part of their newly formed strategic alliance Microsoft and CETPA are pleased to announce the CAMSA program supported by SHI. At its foundation the CAMSA program seeks to make it easier for California districts to acquire Microsoft software and provide greater access to subject matter expertise and supporting services to effectively utilize technology with the education environment.

Designed to provide aggressive pricing, service and support for Microsoft technologies, CAMSA is a California statewide purchasing contract with Microsoft and reseller SHI through the Microsoft Licensing Educational Enrollment Solutions (EES) program.

The CAMSA program can serve as a master purchasing vehicle for K12 educational institutions in the state of California saving IT and Business Decision-Makers precious time and money.

On behalf of California districts, CETPA negotiated with Microsoft a pricing level that previously was only available to individual districts with more than 10,000 full time employee equivalents (FTE). As a result, California educational organizations can be assured that they are receiving the best pricing available for Microsoft software.

In addition, CETPA successfully negotiated that the number of FTE required to be eligible for an EES agreement was lowered from 1000 to 25, ensuring that nearly 100% of California education organizations will be able to leverage the CAMSA program. This is especially important when considering deployment of Microsoft’s Office 365 for Education, (Microsoft’s flagship cloud-based communication and collaboration platform built specifically for education), as an EES agreement is required.

CETPA, Microsoft, and SHI are thrilled to bring the CAMSA program to the California education community and look forward to delivering additional value added services enhancing the use of technology within teaching and learning.

DISCOVER MORE

If you are interested in learning more about the CAMSA program and the benefits it will provide your individual district, please review the following resources and contact SHI or Microsoft.

CAMSA Program Page on the CETPA website:
http://cetpa.net/pub/htdocs/camsa.html

CAMSA Program Page on the SHI website:
https://www.shi.com/CustomerServices/ShowContentAll.aspx?cView=2&cID=87447

SHI
Rebecca Smith
Rebecca_Smith@shi.com
951 599 4882

Microsoft
Rachel Molitor
rmolitor@microsoft.com
469 775 2361

CETPA
Andrea Bennett
andreab@cetpa-k12.org
916 402 2471
ENROLLMENT FOR EDUCATION SOLUTIONS: OVERVIEW

The Enrollment for Education Solutions is an easy, cost-effective licensing offer that provides CA K12 Organizations with assured coverage for desktop platform products with one annual employee count, the flexibility to add products in any quantity, and simplified asset management—all under a single subscription agreement.

With the simplicity and flexibility of the Microsoft Enrollment for Education Solutions (EES) you can easily obtain the technology you need to engage students with contemporary learning experiences.

EES provides the following benefits:

• **Easy Compliance:** Through the simplicity and predictability of counting the equivalent of full-time employees (FTEs) just once per year you can be confident you are fully covered for the desktop platform products you have selected regardless of yearly fluctuations in employee or device counts.

• **Customized Solutions:** Add products organization-wide or department-wide, or individual licenses at any time, during your subscription term, so you can deliver the right mix of technology and services to your faculty, staff, and students.

• **Simplified Asset Management:** Self-service tools such as the Volume Licensing Service Center enable you to easily track and manage your software assets and Software Assurance benefits from one convenient, online location.

• **Low Administration:** Subscription licensing eliminates the need to track licenses for the selected desktop platform products on every PC, enabling your IT staff to be more productive as they no longer have to track multiple licenses across the institution.

• **Lower Total Cost of Ownership:** Realize the maximum value from your licensing investment with included benefits such as access to current technology, Work at Home Rights for faculty and staff, product evaluation rights, Software Assurance for Microsoft Volume Licensing, and Microsoft Office 365.

KEY FEATURES OF ENROLLMENT FOR EDUCATION SOLUTIONS

**STUDENT LICENSING OPTIONS**

The EES Student Option provides a convenient and cost-effective way for organizations to license selected products for use by their students on a personally owned computer or an institution-owned computer designated for a student’s exclusive use.

**SOFTWARE ASSURANCE**

Software Assurance is a comprehensive maintenance offering that offers a broad range of benefits to help you get the most out of your software license purchases. These benefits are available throughout the software management life cycle, so you can access them when you need them.

**PRODUCT AVAILABILITY**

A broad selection of software and services are available as additional products and may be licensed by individual licenses in any quantity. Qualifying products include:

• Desktop applications
• Client Access Licenses (CALs)
• Server products
• Microsoft Online Services

FOR MORE INFORMATION

Find more information on the Microsoft EES licensing program at microsoft.com/licensing.
ENROLLMENT FOR EDUCATION SOLUTIONS: DETAILS

With Enrollment for Education Solutions (EES), CA K12 Organizations can select one of two options. You can choose individual EES desktop platform products to license organization-wide, or you can license an EES Education Desktop Platform Suite, which combines your Windows, Office, and Enterprise CAL Suite licenses into one convenient bundle.

If you want to get students and staff up and running on the latest applications, start by licensing the Academic Desktop through EES. The Academic Desktop provides Windows 7, Enterprise CAL Suite, and Microsoft Office Professional Plus (or Office for Mac 2011)—the entire suite of Microsoft industry-standard software, including Word, Excel, PowerPoint, Outlook, OneNote, and more. It brings you everything you need to establish a vibrant academic community equipped with the latest tools for collaboration and learning.

EES MAKES LICENSING THE ACADEMIC DESKTOP EASY

EES provides a simple subscription that covers all institution owned machines for all products you license across your organization, simplifying software management, updates, and compliance. With EES, you not only simplify the delivery of software applications and desktop lifecycle management, you can also effectively track your software licensing and enforce compliance, with minimal disruption to your day-to-day administration.

<table>
<thead>
<tr>
<th>ACADEMIC DESKTOP</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Windows 7 Enterprise</strong>&lt;br&gt;Includes Windows Live Essentials—instant messaging, blogging, photos, web mail, and movie-making tools</td>
</tr>
<tr>
<td><strong>Microsoft Office Professional Plus</strong>&lt;br&gt;Includes Word, Excel, PowerPoint, Outlook, OneNote, Publisher, Access, InfoPath, SharePoint Workspace, Lync, and Web Apps</td>
</tr>
<tr>
<td><strong>Enterprise CAL Suite</strong>&lt;br&gt;Includes Windows Server, Exchange, SharePoint, Lync, System Center Suite, and Forefront Protection Suite</td>
</tr>
</tbody>
</table>

ADDING MORE VALUE

You can also acquire the Microsoft Desktop Optimization Pack (MDOP) as part of your Enterprise Desktop Platform Suite. MDOP is a common add-on for districts looking to enhance their current Microsoft solution. Some of the benefits of MDOP include:

- Increase productivity and enable user mobility
- Resolve application conflicts and incompatibility
- Enhance help-desk responsiveness
- Control Group Policy administration
- Reduced user downtime and PC failures
- Stay up-to-date with software/hardware assets

Additional Information on the MDOP suite can be found via the following:
THE ENTERPRISE CAL SUITE: OVERVIEW

The Microsoft Enterprise CAL (ECAL) Suite reduces costs through standardization and consolidation while enabling an advanced set of enterprise capabilities. Deploying the ECAL Suite will help CA K12 organizations drive down the costs associated with licensing numerous vendor solutions—not to mention the cost of supporting multiple vendor platforms.

KEY BENEFITS

The ECAL Suite is the most cost-effective way to supercharge your existing investment in Microsoft desktop and server technologies. Key benefits include:

Fewer Vendors. Reduce the number of vendors used to deliver key technology capabilities, thereby helping to optimize IT efficiency and increase business productivity.

Simpler License Management. Reduce the ongoing cost of licensing and management. Simplify administrative processes such as contract administration, license administration, and acquisition costs.

Significant Savings over Components Acquired Separately. With the ECAL Suite, you can realize more than a 60 percent discount on individual components. That’s like getting 10 products for the price of four.*

* Approximations for ECAL Suite SA Step-Up SKU

ECAL SUITE COMPONENTS

The Microsoft Enterprise CAL Suite brings together all the components of the Core CAL—as well as additional Microsoft products to provide your organization with the newest innovations in compliance, real-time collaboration, security, communication, desktop management, and more. Note the additional value available through the Enterprise CAL suite.

<table>
<thead>
<tr>
<th>SERVER CAL</th>
<th>CORE CAL SUITE</th>
<th>ENTERPRISE CAL SUITE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Server Standard</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Active Directory Rights Management</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Exchange Server Standard</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Exchange Server Enterprise</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>SharePoint Server Standard</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>SharePoint Server Enterprise</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Lync Server Standard</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Lync Server Enterprise</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>System Center Configuration Manager</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>System Center Client Management Suite</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Forefront Protection Suite</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Forefront Endpoint Protection</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Forefront Unified Access Gateway</td>
<td></td>
<td>✓</td>
</tr>
</tbody>
</table>
THE ENTERPRISE CAL SUITE: VALUE

The Microsoft CAL Suites are the simplest, most inexpensive way to license a broad set of technologies. These products span a wide range of capabilities that can overlap with many competing vendors. The ECAL Suite spans all of these capability areas and is the easiest way to meet IT and business requirements with one license suite and one vendor. It enables you to “free up” IT budget to invest in mission-critical or value-added projects.

Decentralized software procurement, mergers, acquisitions, and the need to rapidly respond to changing business needs can create a fragmented IT vendor portfolio. Procurement professionals can find themselves responsible for orphaned technologies from transient vendors, redundant software investments, competing best-of-breed solutions and complex agreements that are difficult and expensive to manage. In this environment, a strong case can be made for an intelligent and carefully managed approach to vendor consolidation as a way to optimize software licensing and reduce costs.

---

**IT & SECURITY PROCESS**
- IBM
- Symantec

**DATA PROTECTION & RECOVERY**
- IBM

**SECURITY & NETWORKING**
- CA
- Symantec

**DESKTOP, DEVICE, & SERVER MANAGEMENT**
- Microsoft

**IDENTITY & ACCESS MANAGEMENT**
- IBM
- SAP
- Google
- EMC

**BUSINESS INTELLIGENCE**
- IBM

**SEARCH**
- Google

**CONTENT MANAGEMENT**
- Microsoft

**COLLABORATION**
- Microsoft

**UNIFIED COMMUNICATIONS**
- Cisco

---

**VENDOR SPRAWL**

**Microsoft Enterprise CAL Suite**

**Client Access License**

- Windows Server 2008 R2
- Exchange Server 2010
- SharePoint 2010
- System Center
- Forefront

$1,213 per user*
Commercial pricing

$357 per user*
Commercial pricing

CAMSA: $21 per user

---

**REDUCED SOFTWARE LICENSING COSTS**
- Meet year-over-year cost reduction targets
- “Free-up” IT budget for strategic projects

**SIMPLIFIED LICENSING**
- Save money on licensing administration
- Reduce costs of vendor management

* This pricing scenario was based on publicly available pricing data

Notes: Individual customer’s actual prices will vary. This scenario is provided for informational purposes only. All figures are estimates based on publicly available information. MICROSOFT MAKES NO WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, AS THE INFORMATION OBTAINED BY USING THIS PRESENTATION.
EDUCATION TECHNOLOGY K-12 VOUCHER PROGRAM

Maximize your technology with minimal budget impact

As of January 2012, your district now has the ability to fund EES Agreements, Premier Support Services, the Microsoft IT Academy Program, and Microsoft Consulting Services with your Education Technology Vouchers via CAMSA.

EES.* The all-encompassing licensing model for education from Microsoft. Enrollment for Education Solutions is easy, cost-effective licensing that provides your district with assured coverage for platform products with one annual employee count, the flexibility to add products in any quantity, and simplified asset management—all under a single, subscription agreement. Microsoft EES

Premier Support. Microsoft Services offers a variety of Premier Support options to help you identify and resolve IT issues proactively with direct Microsoft support 24 hours a day, 7 days a week. Improve alignment between schools and IT to increase the performance and availability of your mission-critical systems. Microsoft Premier Support

Microsoft IT Academy. Microsoft IT Academy is an annual subscription-based program designed for accredited academic institutions worldwide. It empowers academic institutions to help students realize their skills and career potential through relevant, high-quality, and up-to-date technology training resources. With these resources, educators can prepare their students to enter the workforce with skills that are in demand by employers. The Microsoft IT Academy resources are flexible and easy to integrate into new or existing curricula. Microsoft IT Academy

Microsoft Consulting Services. The consulting division of Microsoft helps educational institutions around the world maximize their returns on investment in Microsoft products and technologies. This means not only helping with deploying and optimizing a specific IT project, but also helping districts move forward with larger IT initiatives that deliver business value and institutional impact. Microsoft Consulting Services

* Eligibility of Microsoft products and services: Although Microsoft has taken every effort to provide your district with accurate information, it is the responsibility of the school district to confirm the eligibility of a specific product or service. If you are unsure of the eligibility of a product or service, contact the Settlement Claims Administrator toll-free at 1-800-419-5286.

FOR MORE INFORMATION

For more information, please contact your Microsoft Account Manager or go to https://edtechk12vp.com/.
CONCLUSION AND NEXT STEPS

Microsoft, CETPA, and SHI are committed to ensuring K12 institutions in the State of California have affordable and easy access to the Microsoft technology they need to be world class learning organizations.

With the simplicity and flexibility of CAMSA K12 organizations can easily obtain the technology they need to optimize IT efficiency and support their learning communities realize their full potential.

Participating in CAMSA

To ensure you are making an informed decision Microsoft, SHI, and CETPA will work to ensure that you have adequate information of the benefits CAMSA will provide your organization. To facilitate this the following options and resources are available:

- 1:1 consultation on current and to-be licensing acquisition strategy
- A dedicated CAMSA webinar series
- 1:many onsite regional events

CAMSA Program Page on the CETPA website:
http://cetpa.net/pub/htdocs/camsa.html

CAMSA Program Page on the SHI website:
https://www.shi.com/CustomerServices/ShowContentAll.aspx?cView=2&cID=87447

Microsoft and SHI will work with your organization to develop an evaluation plan of the benefits CAMSA will provide. This plan is designed to facilitate collaboration, discussion, and agreement on the tasks and commitments to move forward.

To get started please reach out to SHI and Microsoft and find out the benefits CAMSA will provide you!

SHI
Rebecca Smith
CA K12 AM
Rebecca_Smith@shi.com
951 599 4882

Microsoft
Rachel Molitor
West Region AM
rmolitor@microsoft.com
469 775 2361
SUPPORTING INFORMATION

1. Microsoft IT Academy
2. Premier Support
3. Software Assurance Entitlements
MICROSOFT IT ACADEMY

The Microsoft IT Academy provides students with the future-ready technology skills they need to be successful in college and in a career.

Microsoft IT Academy is an annual subscription-based program designed for accredited academic institutions worldwide. It empowers academic institutions to help students realize their skills and career potential through relevant, high-quality, and up-to-date technology training resources.

With these resources, educators can prepare their students to enter the workforce with skills that are in demand by employers. The Microsoft IT Academy resources are flexible and easy to integrate into new or existing curricula.

**Microsoft IT Academy membership is available through the Enrollment for Education Solutions offering as a Services Subscription License (SSL). You can acquire the SSL to license an entire institution or a single department, rather than individual full-time employees.**

### PROGRAM FEATURES

Microsoft IT Academy offers the following:

- The latest Microsoft software for labs, classrooms, and PCs used by students
- Access to a wide range of Microsoft E-Learning courses and the Instructor Learning Management System to help track and monitor student progress
- Discounts on official courseware that is available to academic institutions only
- E-Reference libraries that offer instant access to over 127 Microsoft Press books online
- TechNet subscriptions, which provide a wealth of resources for educators seeking to expand their professional development and students mastering IT professional concepts and skills
- Marketing tools to promote the association with the Microsoft brand and official certifications

### WHAT MEMBERS ARE SAYING

“The Microsoft IT Academy is a perfect example of how our state is leading the way in preparing high school students for college and career.”
— Bill Harrison, Chairman, North Carolina State Board of Education

“The E-Learning element of Microsoft IT Academy has been great because it helps us create a flexible learning environment for students.”
— Ronald Bryant, Statewide ATTAIN Coordinator, SUNY

“I believe that our partnership with Microsoft Malaysia for the Microsoft IT Academy Program will enhance the ability of our public institutions of higher learning to produce a knowledge workforce ready for the innovation economy.”
— Y. B. Dato’ Seri Mohamed Khaled bin Nordin, Minister of Higher Education, Malaysia

“The Microsoft IT Academy is an incredible platform of resources that we can provide to the community colleges to meet an enormous need.”
— Bill Doherty, Director, @ONE Project

### FOR MORE INFORMATION

Find more information about Microsoft IT Academy at [www.microsoftitacademy.com](http://www.microsoftitacademy.com).
MICROSOFT SERVICES: PREMIER SUPPORT

MINIMIZE DOWNTIME WITH A PROACTIVE APPROACH TO IT SUPPORT

Microsoft Services offers a variety of Premier Support options to help you identify and resolve IT issues proactively while backing your business with direct Microsoft support 24 hours a day, 7 days a week.

EACH PREMIER SUPPORT PACKAGE INCLUDES:

- **Proactive Services** – Designed to help you identify and control platform risks before they can be a threat, reduce risk during technology migration, maximize the productive use of technology, and help increase platform flexibility and agility. Additional information services provide exclusive access to knowledge sharing and best practices as well as advanced technical training to help IT staff act proactively and develop crisis management skills.

- **Service Management** – Offers a direct relationship with Microsoft through a trusted advisor. Service management is designed to improve the alignment between business and IT, increase the performance and availability of your mission-critical systems, minimize the cost of downtime, maximize the productivity of your IT staff, and optimize and improve IT operations.

- **Problem Resolution Services** – Offers peace of mind by ensuring that personnel are ready to react when problems arise and decreasing the resolution time during crises through direct involvement from Microsoft. Problem resolution services include 24/7 prioritized resolution support, 24/7 critical situation escalation management, and rapid on-site support.

In addition, add-on services enable you to enhance your Premier Support agreement with services tailored to your specific support needs.

PREMIER SUPPORT OFFERINGS

<table>
<thead>
<tr>
<th><strong>Premier Ultimate</strong></th>
<th>Extends all of the features and benefits of Premier Plus with a custom service-delivery plan to ensure that you follow a strategic roadmap with proactive services.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Premier Plus</strong></td>
<td>Includes one or more dedicated Technical Account Managers and 24-hour support, 7 days a week, through remote and rapid on-site support services.</td>
</tr>
<tr>
<td><strong>Premier Standard</strong></td>
<td>Includes 24-hour support, 7 days a week, and rapid on-site support services, plus access to our extensive catalog of Premier proactive services, all managed by a shared Technical Account Manager.</td>
</tr>
<tr>
<td><strong>Premier Foundation</strong></td>
<td>Entry-level offering that includes remote support with rapid on-site support services when needed.</td>
</tr>
</tbody>
</table>

FOR MORE INFORMATION

Find more information on Microsoft Services at [microsoft.com/services](http://microsoft.com/services).
With its distinctive set of benefits, the Microsoft Software Assurance program is truly unique. Get to know the benefits and discover the value of Software Assurance for your institution.

Software Assurance is a comprehensive maintenance offering. It offers a broad range of benefits that help you get the most out of your software license purchases. These benefits are available throughout the software management life cycle, so you can access them when you need them.

### SOFTWARE ASSURANCE BENEFITS: ENTITLEMENT SUMMARY

<table>
<thead>
<tr>
<th>Benefits</th>
<th>Open License for Academic</th>
<th>Select License/Select Plus for Academic</th>
<th>Select License/Select Plus for Academic with SAM</th>
<th>Enrollment for Education Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typical size (# of PCs)</td>
<td>5+</td>
<td>250+</td>
<td>250+</td>
<td>5+</td>
</tr>
<tr>
<td>Software Assurance</td>
<td>Optional</td>
<td>Optional</td>
<td>Optional</td>
<td>Included</td>
</tr>
<tr>
<td>New product versions</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Windows 7 Enterprise</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>TechNet Benefits Through Software Assurance</td>
<td></td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Home Use Program</td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Windows Virtual Desktop Access</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Office Roaming Use Rights</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Microsoft Office Multilanguage Pack</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>E-Learning</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Extended Hotfix</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Cold Backups for Disaster Recovery</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Windows Fundamentals for Legacy PCs</td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Spread payments</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>